

# Virtual Counseling

Your assistance program offers virtual counseling as well as traditional in-person counseling, to ensure everyone has fast, effective and easy access to mental health support.



Whether you're looking for mental health support, dealing with change, trying to build self-awareness, working through relationship issues, managing a personal challenge, or simply wanting to talk, **your assistance program is here to help.**

## Services Are:

- **Professional & Private**  
All counseling is provided by Master's Level Clinicians and all information is confidential and HIPAA-compliant.
- **Convenient & Accessible**  
Request support anytime by phone, online, or member portal with live chat.
- **Free to Get Started**  
Short-term counseling sessions are included in your assistance program benefits at no additional charge.
- **Available to Family/Household Members**  
The assistance program is open to family/household members too.
- **Personalized**  
Our team of care connectors will make sure you are matched with a provider and counseling support that fits your needs.

## How to Request Virtual Counseling Support:

- **Call 800-451-1834**
- **Visit [allonehealth.eap.com](http://allonehealth.eap.com)** and submit an online request form or login to your member portal for live chat support.

**Receive care your way** with convenient options for mental health support.



### In-the-Moment Counseling Support

Instantly connect to a clinician by phone



### Video Counseling

Schedule a video session



### Telephonic Sessions

Schedule a telephonic session



### In-Person Sessions

Meet with a local clinician from our network

Contact AllOne Health EAP

**Call: 800-451-1834**

Visit: [allonehealth.eap.com](http://allonehealth.eap.com)

Code for Member Portal: **wcollege**

